

Maine Department of Health and Human Services Integrated Quarterly Crisis Report

STATEWIDE with GRAPHS

QTR 2 (October, November and December) SFY 15

I. Consumer Demographics (Unduplicated Counts - All Face-To-Face)

Gender	Children	Males	679	Females	749				
	Adults	Males	2,329	Females	2,464				
Age Range	Children	< 5	13	5 - 9	166	10 - 14	551	15-17	698
	Adults	18 - 21	499	22 - 35	1,462	36 - 60	2,343	>60	489
Payment Source	Children	MaineCare	971	Private Ins.	376	Uninsured	80	Medicare	0
	Adults	MaineCare	2,465	Private Ins.	795	Uninsured	1,371	Medicare	162

II. Summary Of All Crisis Contacts

	Children	Adults
a. Total number of telephone contacts	8,048	33,164
b. Total number of all Initial face-to-face contacts	1,229	3,921
c. Number in II.b. who are children/youth with Mental Retardation/Autism/Pervasive Dev. Disorder	98	
d. Number of face-to-face contacts that are ongoing support for crisis resolution/stabilization	197	921

III. Initial Crisis Contact Information

	Children		Adults	
a. Total number of Initial face-to-face contacts in which a wellness plan, crisis plan, ISP or advanced directive plan previously developed with the individual was used	119	9.7%	110	2.8%
b. Number of Initial face-to-face contacts who have a Community Support Worker (CI,CRS,ICM, ACT,TCM)	424	34.5%	1,064	27.1%
c. Number of Initial face-to-face contacts who have a Comm. Support Worker that was notified of crisis	407	96.0%	984	92.5%
d. SUM time in minutes for all Initial face-to-face contacts in II.b. from determination of need for face-to-face contact or when individual was ready and able to be seen to Initial face-to-face contact			114,164	29
e. Number of Initial face-to-face contacts in Emergency Department with final disp. within 8 hours			1,994	50.9%
f. Number of Initial face-to-face contacts not in Emergency Department with final disp. within 8 hours			1,446	36.9%

CHILDREN ONLY: Time from determination of need for face-to-face contact or when individual was ready and able to be seen to initial face to face contact.

	1045	1 to 2 Hours	148	2 to 4 Hours	25	More Than 4 Hours	11
Less Than 1 Hour.	1045	1 to 2 Hours	148	2 to 4 Hours	25	More Than 4 Hours	11
Percent	85.0%	Percent	12.0%	Percent	2.0%	Percent	0.9%

CHILDREN ONLY: Time between completion of Initial face-to-face crisis assessment contact and final disposition/resolution of crisis

	556	3 to 6 Hours	482	6 to 8 Hours	36	8 to 14 Hours	62	> 14	93
Less Than 3 Hours	556	3 to 6 Hours	482	6 to 8 Hours	36	8 to 14 Hours	62	> 14	93
Percent	45.2%	Percent	39.2%	Percent	2.9%	Percent	5.0%	Percent	7.6%

IV. Site Of Initial Face-To-Face Contacts

	Children		Adults	
a. Primary Care Residence (Home)	166	13.5%	330	8.4%
b. Family/Relative/Other Residence	61	5.0%	45	1.1%
c. Other Community Setting (Work, School, Police Dept, Public Place)	110	9.0%	71	1.8%
d. SNF, Nursing Home, Boarding Home	0	0.0%	14	0.4%
e. Residential Program (Congregate Community Residence, Apartment Program)	1	0.1%	83	2.1%
f. Homeless Shelter	1	0.1%	34	0.9%
g. Provider Office	39	3.2%	161	4.1%
h. Crisis Office	182	14.8%	583	14.9%
i. Emergency Department	661	53.8%	2,392	61.0%
j. Other Hospital Location	7	0.6%	136	3.5%
k. Incarcerated (Local Jail, State Prison, Juvenile Correction Facility)	1	0.1%	72	1.8%
Totals:	1,229	100%	3,921	100%

V. Crisis Resolution - Initial Encounters (Mutually Exclusive Exhaustive)

	Children		Adults	
a. Crisis stabilization with no referral for mental health/substance abuse follow-up	26	2.1%	221	5.6%
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow up	233	19.0%	673	17.2%
c. Crisis stabilization with referral back to current provider for mental health/substane abuse follow up	456	37.1%	1,333	34.0%
d. Admission to Crisis Stabilization Unit	167	13.6%	468	11.9%
e. Inpatient Hospitalization Medical	22	1.8%	127	3.2%
f. Voluntary Psychiatric Hospitalization	324	26.4%	857	21.9%
g. Involuntary Psychiatric Hospitalization	1	0.1%	147	3.7%
h. Admission to Detox Unit	0	0.0%	95	2.4%
Totals:	1,229	100%	3,921	100%